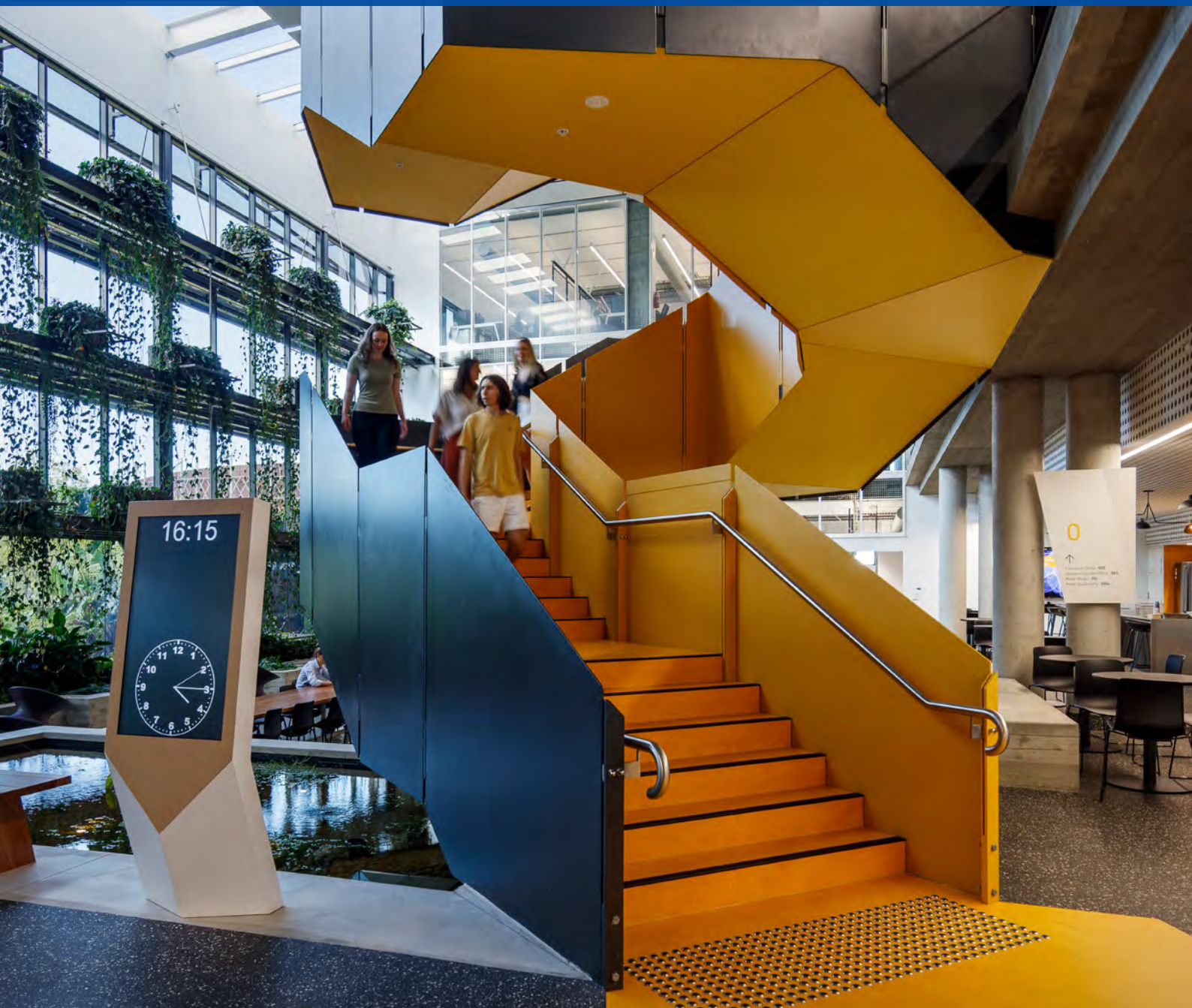


Agent Information Kit



JAMES COOK
UNIVERSITY
AUSTRALIA



CRIICOS Provider Code 001171

TOP **2%**
Universities in the world¹

No. 1
in Australia for full-time
employment rates²

5 Stars
For full-time employment, starting
salary and student teacher ratio³

Welcome

We have developed this Agent Information Kit to provide you with a valuable resource that will inform and support you as an authorised representative of James Cook University (JCU).

We establish partnerships with authorised representatives and education agents who share our vision of delivering quality services, experiences, and education to students.

Agents play an important role in representing JCU with integrity and accuracy to students in the pursuit of quality international education.

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NO. **23**
IN THE WORLD FOR
ECOLOGY⁴

NO. **32**
IN THE WORLD FOR
ENVIRONMENT / ECOLOGY⁵

NO. **74**
IN THE WORLD FOR PLANT
AND ANIMAL SCIENCES⁵

TOP **75**
IN THE WORLD FOR
GEOGRAPHY⁴

TOP **75**
IN THE WORLD FOR
MINING AND MINERAL
ENGINEERING⁴

NO. **92**
IN THE WORLD FOR
ENVIRONMENTAL
SCIENCES⁶

TOP **100**
IN THE WORLD FOR
HOSPITALITY AND
TOURISM MANAGEMENT⁴

TOP **100**
IN THE WORLD FOR EARTH
AND MARINE SCIENCES⁶

TOP **100**
IN THE WORLD FOR
HOSPITALITY AND LEISURE
MANAGEMENT⁶



SS Yongala, Australia's largest and most intact historic shipwreck located in the world heritage Great Barrier Reef Marine Park. Image courtesy of Townsville Enterprise.

Study in tropical Australia

The 2.5 kilometre Cairns Esplanade spans the picturesque foreshore. Image courtesy of Tourism and Events QLD and Andrew Watson.

Living and studying in North Queensland is a truly unparalleled experience. Students enjoy hands-on learning opportunities in unique and spectacular locations – including UNESCO World Heritage listed rainforests and the Great Barrier Reef.

Discover the best of tropical North Queensland

There is no place on Earth like the North and Far North regions of Queensland, which feature an extraordinary combination of reefs, rainforests, significant coastal, mountain and outback ecosystems, and Indigenous centres.

North Queensland offers a unique combination of:

- One of the oldest Indigenous cultures
- Tropical climate
- Sustainable environments
- Multicultural population.

In addition to the sunshine and picturesque natural wonders, North Queensland also has a significantly lower cost of living than many metropolitan centres.

JCU is home to international students from more than 108 countries and we are passionate about giving students from all over the world opportunities for an exceptional education.

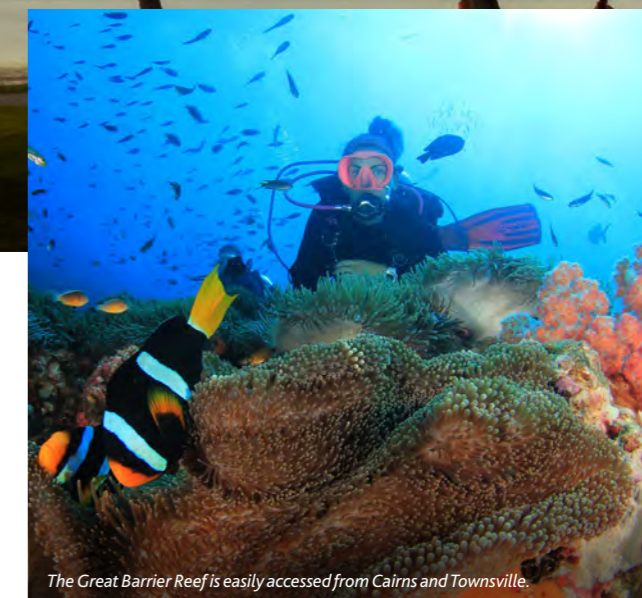
Maximise study-life balance

North Queensland makes the perfect base for a great range of outdoor recreational activities, such as:

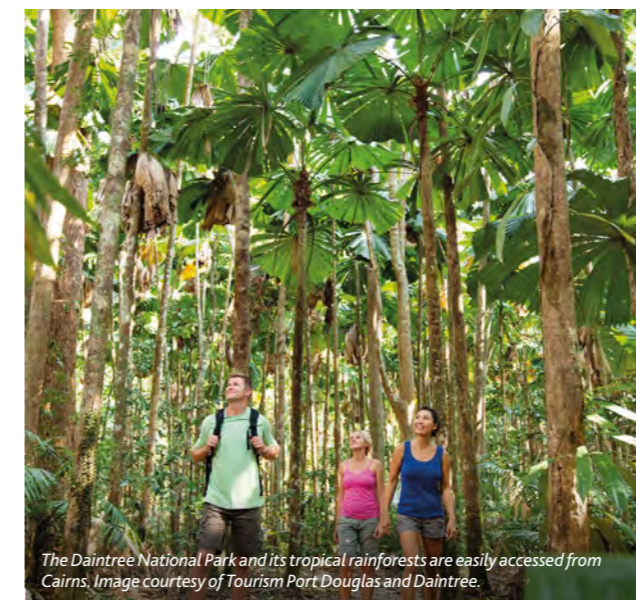
- Rainforest hiking
- Mountain biking
- Snorkelling and scuba diving on the reef.

Explore the region

North of Townsville is the Paluma Range National Park with Crystal Creek and to the south lies Airlie Beach, the gateway to the Whitsunday Islands and the world-famous Whitehaven Beach. Between Cairns and Townsville lies the ruggedly beautiful Hinchinbrook Island National Park. Just west of Cairns lies the agriculturally rich Atherton Tablelands and to the northwest is the Gulf Savannah region with its fringing mountain ranges and wide-open spaces. Cape York Peninsula occupies Queensland's most northern corner and has enormous environmental diversity of great interest to scientists and visitors alike. Further north are the beautiful Torres Strait Islands, which have a unique history and fascinating Indigenous culture.



The Great Barrier Reef is easily accessed from Cairns and Townsville.



The Daintree National Park and its tropical rainforests are easily accessed from Cairns. Image courtesy of Tourism Port Douglas and Daintree.



The Smithfield rainforest mountain-bike trail is the oldest in the country and located directly behind JCU Cairns.

Cairns



The JCU campus is 15 kilometres (9 miles) north of the Cairns city centre. Many students can be found enjoying free amenities in the Cairns city centre, including the lagoon swimming pool.

Cairns is a modern, clean, safe and friendly tropical city with a relaxed atmosphere. It's the only place in Australia where two UNESCO World Heritage sites are located side-by-side. Industries that drive Cairns are diverse, ranging from tourism and health through to agriculture and education.

Cairns fast facts

Cairns is one of the most popular tourist destinations in Australia. It's a gateway to many famous natural wonders, including:

- The Great Barrier Reef
- Daintree Rainforest
- Port Douglas
- Atherton Tablelands
- The outback Gulf Savannah region.



Climate

Wet season (November–May)

24°–32°C/75°–90°F

Hot, rainy and humid

Dry season (June–October)

17°–26°C/63°–79°F

Mild and dry

Population

City: 160,000

Transport

Bus, car, bicycle. Cairns also has an international airport.

Get up close with marine life

Cairns is one of the best places in Australia to access the Great Barrier Reef - one of the richest and most diverse ecosystems in the world. You can't find anywhere else on the planet.

A nature lover's wonderland

The 100 million-year-old UNESCO World Heritage listed Wet Tropics Rainforest is right on the doorstep of Cairns.

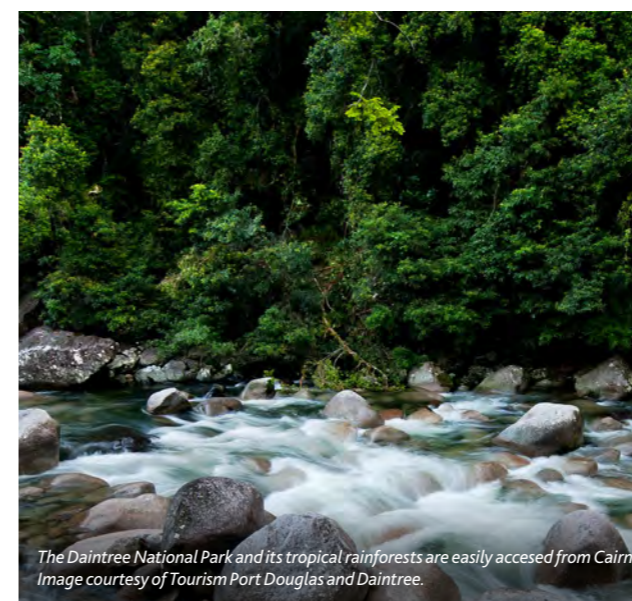
Closer to town, the Cairns Botanic Gardens is a lovely place to relax and unwind after class. The Cairns Regional Council provides residents with a range of sports grounds, walking and cycling tracks and free exercise classes.

A region buzzing with arts and culture

The Cairns Performing Arts Centre, Munro Martin Parklands and Tanks Arts Centre host a variety of cultural acts throughout the year. Cafes, restaurants and ocean-side markets offer food and drink options to suit all tastes and budgets.



Green Island on the Great Barrier Reef is a 45 minute ferry ride from Cairns.



The Daintree National Park and its tropical rainforests are easily accessed from Cairns. Image courtesy of Tourism Port Douglas and Daintree.



Palm Cove is just 11 kilometres from the JCU Smithfield Campus.

JCU Cairns



The modern campus is surrounded by rainforest-covered mountains and close to the northern beaches.



JCU Cairns houses teaching and research facilities.

The campus location is spectacular – surrounded on three sides by rainforest-covered mountains. Located near the northern beaches in the suburb of Smithfield, the campus is 15 kilometres (9 miles) north of the city centre. Study facilities can also be accessed at the JCU Cairns City Campus.

JCU Cairns

JCU Cairns houses teaching and research facilities, the JCU library, cafés, bars, fitness and sporting facilities.

Population

Campus: 4,000 students (10% international)

Getting around

JCU Cairns is a 20-minute drive from the Cairns city centre. Buses frequently run to and from the campus. Many students choose to buy a bicycle to make their way around campus and to travel around Cairns in their spare time.

Places of worship

JCU's Multifaith Chaplaincy Centre.

Medical

JCU students have access to a range of on-campus services, and can access local healthcare services including dental, medical and psychological services. The Cairns Hospital provides 24-hour acute care.

On-campus sport

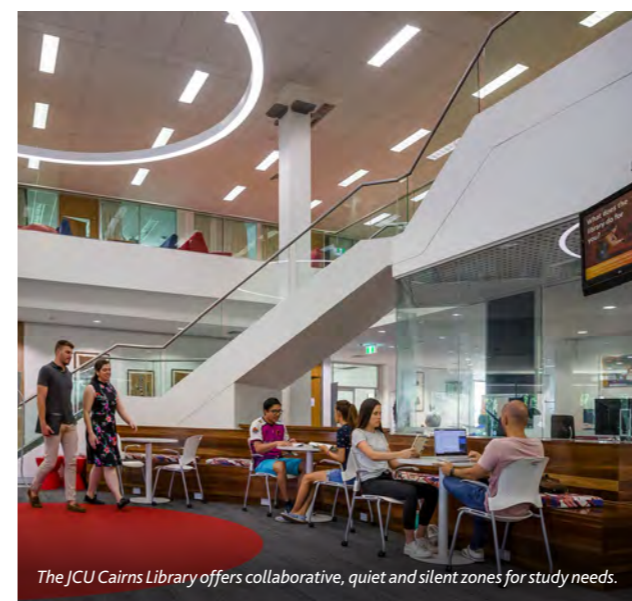
Gymnasium, basketball courts, a large oval and a world-class mountain bike track.

Clubs and Societies

A range of events are regularly held on campus, allowing students to make friends and relax.

Places to eat

Various food and drink outlets are located on campus, offering students a range of meals and snacks.



The JCU Cairns Library offers collaborative, quiet and silent zones for study needs.



The JCU Ideas Lab brings together JCU researchers and community entrepreneurs.

Townsville

Townsville City. Image courtesy Townsville Enterprise Ltd.

Known as the 'Capital of the North', Townsville is a thriving coastal port city and the largest city in northern Australia. The region has a strong and diverse economic base including mining, mineral processing, agriculture, manufacturing, tourism and healthcare, government and defence.

Townsville fast facts

- Townsville is Australia's largest tropical city
- Magnetic Island and the Great Barrier Reef are on Townsville's doorstep
- The savannah region and outback country towns lie to the west
- Townsville is famous for an average of 320 days of sunshine per year
- Renowned for marine research.

Climate

Summer (December–February)

24°–32°C/75°–90°F
Hot and humid

Winter (June–August)

13°–26°C/56°–79°F
Mild and dry

Population

City: 180,000

Culturally rich

Townsville is home to the Museum of Tropical Queensland and the Townsville Cultural Festival. Sport lovers can enjoy a range of events in Townsville's new 25,000 seat multi-purpose stadium.

Vibrant lifestyle

'The Strand', a 2.2km beachfront promenade is located in the heart of Townsville. Along this palm tree lined stretch are bike and walkway paths, safe swimming beaches, picturesque picnic spots, playgrounds, exercise stations, a water park and restaurants and bars with water views. Townsville offers an eclectic mix of cafes, restaurants, boutiques and bars, as well as fresh food markets.

Outdoor adventures

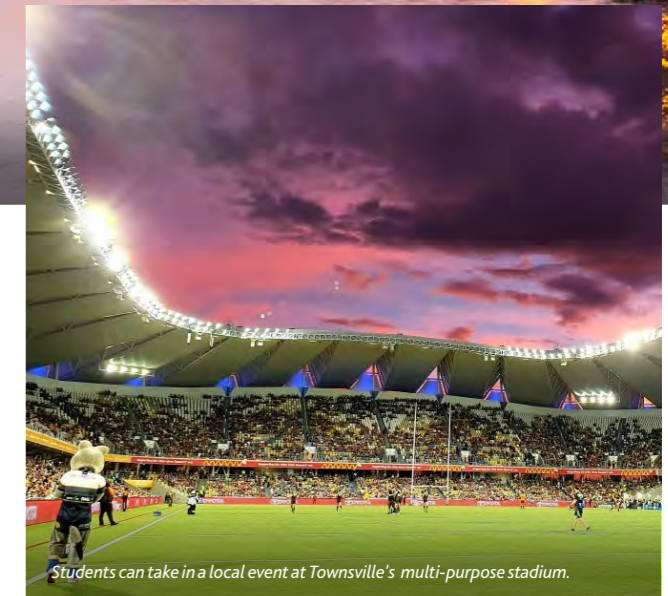
There are many stunning beaches within a short journey from the JCU campus. Explore the kaleidoscopic colours of the Great Barrier Reef or jump on a ferry and visit nearby Magnetic Island.

Castle Hill - a giant pink granite monolith - stands proud in the centre of Townsville and offers walking tracks which are frequented by more than 2,500 locals a day! The 360-degree views of Townsville at the top are worth the journey.

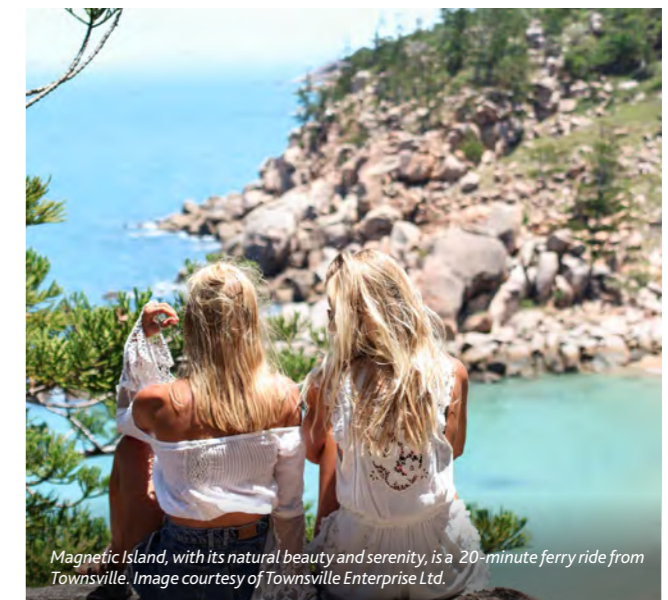
Leading Hub for Marine Research

Townsville is renowned for marine research and is home of the headquarters of major marine research and management authorities including the Great Barrier Reef Marine Park Authority, the Australian Institute of Marine Science, and the Australian Bureau of Meteorology.

The city is home to the world's largest living coral reef aquarium at Reef HQ Great Barrier Reef Aquarium - which boasts a 2.5 million litre exhibition, and a rehabilitation centre for sea turtles.



Students can take in a local event at Townsville's multi-purpose stadium.



Magnetic Island, with its natural beauty and serenity, is a 20-minute ferry ride from Townsville. Image courtesy of Townsville Enterprise Ltd.

JCU Townsville



JCU Townsville Campus Central Plaza.

JCU Townsville is set in a 386-hectare bush and parkland setting, approximately a 20-minute drive or 45-minute bus ride from the city centre. Study facilities can also be accessed at the JCU Townsville City Campus.

JCU Townsville

The campus is located in the Townsville Tropical Intelligence and Health Precinct in the suburb of Douglas, and set in a 386-hectare natural bush and parkland setting 13 kilometres (8 miles) from Townsville city centre.

Population

JCU Townsville: 13,000 students (13% international)

Getting around

JCU Townsville is a 20-minute drive or 45-minute bus trip from the city. Buses frequently run to and from the campus.

You can even buy a second-hand bike, available from the JCU bicycle store. Study facilities can also be accessed at the JCU Townsville City Campus.

Campus facilities

JCU Townsville houses teaching and research facilities, the main JCU library, cafés, bar, fitness and sporting facilities, and Multifaith Chaplaincy Centre. Around 1,200 students live on campus in colleges and halls of residence, giving the campus a true community atmosphere.

Places of worship

JCU's Multifaith Chaplaincy Centre.

Medical

JCU students have access to a range of on-campus services including dental, medical, psychological, physiotherapy, occupational therapy, speech pathology and exercise physiology clinics. The Townsville University Hospital is located adjacent to the JCU campus, and provides 24-hour acute care.

On-campus sport

JCU Townsville has excellent sporting facilities on campus plus plenty of clubs for participating and making friends.

Clubs and Societies

A range of events are regularly held on campus, allowing students to make friends and relax.

Places to eat

Various food and drink outlets are located on campus, offering students a range of meals and snacks.



The Eddie Koiki Mabo Library offers indoor study spaces.



Outdoor study spaces are located across JCU Townsville.



The Science Place is a purpose built education and research education space located over multiple storeys, in the heart of JCU's Townsville Campus.

Student Support



John Grey Hall of Residence is located on campus at JCU Cairns.



We offer a free airport arrival service for international students.

The JCU International Student Support team provides a range of support services to ensure international students transition easily into life at JCU and Australia.

International Student Support Services

We hold regular social events to help students develop friendships with other students, meet staff, and enhance their campus experience. International students have access to a wide range of services and opportunities to get involved with activities on campus and the wider community.

Services for international students include:

- Pre-departure information
- Airport arrival service
- International student mentor programs
- Free confidential wellbeing and counselling services
- Assistance with accommodation
- International Student Orientation events
- Assistance in emergencies including an after-hours hotline
- Support with arranging Overseas Student Health Cover
- Careers and employment service.

Accommodation

There are a range of on and off-campus accommodation options for students at both our Townsville and Cairns campuses.

The JCU accommodation service is a resource available to all students providing assistance with applications for on-campus accommodation, and guidance and advice for students searching for off-campus housing.

Accommodation options depend on availability, individual budget and preferences.

Further information

jcu.edu.au/accommodation



There are options for catered meals, or self-catered housing.

Scholarships



We offer a range of scholarships and grants for international students studying at JCU.

Vice Chancellor's International Student Scholarship

Provides up to a maximum of AU\$40,000 per year for the minimum course duration.

JCU International Excellence Scholarship

Provides a 25% tuition fee reduction to students from eligible countries.

JCU International Merit Stipend

Provides monthly payments of A\$800 to assist with expenses throughout the duration of study at JCU to students from eligible countries.

Research Scholarships

We offer highly competitive scholarships to students commencing research degrees at Master or Doctoral level.

Please visit the JCU scholarships website for further details, eligibility criteria and application information and to browse all scholarships available to international students.

Please visit the website for the most up-to-date scholarships information.

Further information

jcu.edu.au/international/scholarships



“The JCU staff care about our overall wellbeing and the JCU community has always made me feel warm and welcomed. There are various support services available for students, and the study program offers flexibility, fitting the course pathway to individual students.”

Chin Choo Yong
MALAYSIA

MASTER OF PLANNING AND URBAN DESIGN
JCU INTERNATIONAL MERIT STIPEND RECIPIENT

Study Options



The Science Place, JCU Townsville, Bebegu Yumba campus, Douglas.

We offer undergraduate and postgraduate courses across a variety of disciplines. Many of our coursework programs are accredited by industry and professional associations.

Our students enjoy access to world-renowned academics in small classes and benefit from hands-on, practical experience via professional placements, field trips, and workshops.

Study areas include:

- ✓ Allied Health and Pharmacy
- ✓ Biomedical Sciences
- ✓ Business, Law and Finance
- ✓ Marine Science
- ✓ Medicine and Dentistry
- ✓ Nursing and Midwifery
- ✓ Planning, Development and the Environment
- ✓ Public Health and Tropical Medicine
- ✓ Science, Technology, Engineering and Maths
- ✓ Society and Culture
- ✓ Sport and Exercise Science
- ✓ Teaching and Education
- ✓ Tourism
- ✓ Veterinary and Animal Science.

Academic pathways

The Diploma of Higher Education provides students with an academic pathway to their chosen Bachelor degree.

We offer research qualifying programs for students do not have sufficient research experience to directly enter a Masters or PhD by Research program.

Further information

jcu.edu.au/courses



“Visiting the Great Barrier Reef has always been a dream of mine, so I chose to study at JCU Cairns. I was in constant contact with JCU’s international office during my semester. They were very responsive and helpful. I couldn’t have asked for a better semester abroad.”

Alyson Pickard-Tattrie
CANADA

JCU Research



JCU conducts nationally significant and internationally recognised research in areas such as marine sciences, biodiversity, tropical ecology and environments, global warming, tourism, and tropical medicine, and public health care in under-served populations. We offer research and doctoral programs across diverse discipline areas.

Excellence in Research for Australia rated 83% of JCU's research fields as world-class or above. JCU received the highest possible rating, well above world standard, in the research areas of ecological applications, ecology, environmental science and management, fisheries sciences, geology, medical microbiology, organic chemistry, and plant biology. Every field of research in medical and health sciences was rated world-class or above.

JCU research sites include:

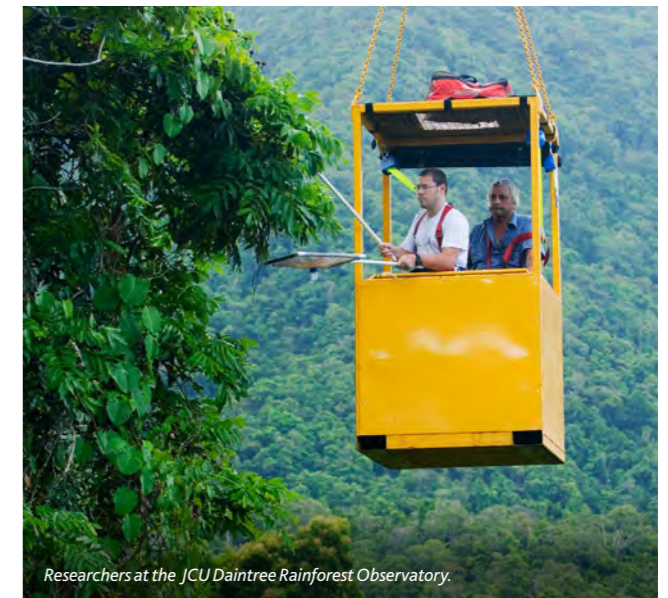
- ✓ ARC Centre of Excellence for Coral Reef Studies
- ✓ Australian Institute of Marine Science
- ✓ JCU Advanced Analytical Centre
- ✓ JCU Australian Institute of Tropical Health and Medicine
- ✓ JCU Cairns Institute
- ✓ JCU Daintree Rainforest Observatory
- ✓ JCU eResearch Centre
- ✓ JCU Fletcherview Research Centre
- ✓ JCU Marine & Aquaculture Research Facility
- ✓ JCU Orpheus Island Research Station.



Hands-on learning at JCU's Aquaculture facility.



Practical learning is a key focus of JCU programs.



Researchers at the JCU Daintree Rainforest Observatory.

Information for Education Agents

We establish partnerships with education agents who share our vision of delivering quality service, experience, and education to students.

This Agent Information Kit provides advice on how to comply with relevant policy and legislative requirements and provides information on how to accurately represent JCU. Agents are also encouraged to expand their knowledge by using resources available from JCU and the Australian Government and to refer to their Agency Agreement with JCU for detailed information on their contractual obligations and requirements.

ESOS Act and National Code

As an official representative of JCU you must comply with the *Education Services for Overseas Students (ESOS) Act 2000* and *National Code of Practice for Providers of Education and Training to Overseas Students 2018*. You must be familiar with the policy environment in which Australian higher education operates. Some useful links are provided below.

The ESOS Act sets minimum standards with which we as an education provider must comply when providing education services to international students, including tuition and financial protections for students. The ESOS Act also requires that in order to deliver courses to international students, we must be registered on the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS).

The details of the minimum standards are contained in the National Code 2018, which covers all aspects of marketing, recruitment, teaching, and supporting international students.

Our agreement with you sets out in detail our expectations of our agents, including as required under the ESOS Act and the National Code 2018. In particular, you must act honestly and in good faith, and ensure that the information you provide to students in relation to our courses is accurate and up-to-date. You must also take reasonable steps to avoid any conflicts of interest. Your JCU representative will provide training on the ESOS Act and National Code as part of your onboarding with JCU.

USEFUL LINKS

[Education Services for Overseas Students \(ESOS\) Act 2022](#)

[Education Services for Overseas Students Framework](#)

[National Code of Practice for Providers of Education and Training to Overseas Students 2018](#)

[Department of Education Skills and Employment](#)

[Commonwealth Register of Institutions and Courses for Overseas Students \(CRICOS\)](#)

University Policy

Information on JCU student policies, including JCU's Tuition Fee Policy and Admission and Enrolment policy is available via our [website](#).

Simplified Student Visa Framework (SSVF)

Under the Simplified Student Visa Framework (SSVF), the evidentiary requirements for students will be determined having regard to the student's citizenship and the institution to which the student is applying. Some students proposing to study at JCU will be required to provide evidence of English competency and financial capacity.

Agents and students can check the evidentiary requirements for JCU by using an online tool which is available on the Department of Home Affairs [website](#).

Students from most countries will simply need to provide their Confirmation of Enrolment and Overseas Student Health Cover policy number and details. However, students from certain countries will be required to provide evidence of financial capacity and proof of their English ability.

All student visa applicants must satisfy the Genuine Temporary Entrant requirements and must have the financial support required for the duration of their proposed course. They must also satisfy the other visa application criteria set by the [Department of Home Affairs](#), such as health and character requirements.

US Federal Student Aid

JCU is an active participant in the US Federal Student Aid program and must comply with strict rules in relation to student recruitment and the payment of commissions. The US government prohibits the payment of incentive-based commissions for the recruitment of US citizens into Federal Aid eligible programs. For this reason, JCU cannot pay commission to agents for the recruitment of any US citizen, regardless of their location at the time of application. Enquiries from US citizens should be referred directly to JCU at financialaid@jcu.edu.au

Agent Evaluation Process

We conduct evaluations annually with our agents that are required for the purpose of monitoring the performance of the agent, and to allow for feedback.

We will work with you to assess conversion rates, compliance with contractual requirements, and other performance indicators. Where possible, a JCU representative will visit your offices to assess the quality of counseling information delivered to students, office space, knowledge, and compliance with Australian legislative requirements.

We will assist you to perform effectively by delivering information relevant to the delivery of services through office visits and regular communication. Our staff may conduct:

- Training with teams who are new to representing the University
- Product briefings with teams who are familiar with the University
- Meetings with counsellors and managers to address any questions or information needs.

Invoice and payment terms

Recruitment fees are only paid:

1. Once JCU has received the student's full tuition fee payment for the relevant study period, and;
2. After the relevant study period census date (cut-off date for withdrawal without financial/academic penalty) has passed. The census date is usually four weeks after the published start dates for the main study periods.

The agent must submit a correct invoice in accordance with the agreement with JCU. Your agency's commission rate is included in your agreement. Invoices must be sent within 12 months of the student commencing study.

To ensure prompt payment is made, representatives who are submitting their first invoice for payment by JCU should complete the JCU New Creditor Account Details (International). This form is also required whenever bank account details change. The bank account details stated on the invoice must match the bank account details in the JCU creditor system. Please contact us for a copy of this form.

Please contact agentcommission@jcu.edu.au with any enquiries regarding invoicing.

JCU international application process

We endeavour to process applications as efficiently as possible. Submitting applications correctly with all relevant documentation will ensure your students receive a fast response from our team.

Please ensure the material submitted satisfies the application requirements and that the applicant is genuinely intending to come to Australia for the primary purpose of studying. JCU uses the StudyLink system for international applications; if you require training on how to use StudyLink or have trouble accessing the portal please email support@studylink.com

SUBMITTING AN APPLICATION

1. Applications via agents must be submitted via the [StudyLink system](#)
2. We will assess the application based on academic and English entry requirements and we will advise you if any additional documentation is required
3. If the application is successful, you will receive either a conditional or unconditional offer via email – this will include information on how to accept the offer. If the student is eligible for a Stipend/ Scholarship at the time of offer issuing, this will also be sent with the offer.

ENTRY REQUIREMENTS

Prior to commencing studies at JCU, students will be required to fulfill academic and English language requirements and any additional requirements specific to the course. Entry requirements are available on the relevant course page on the JCU website or in the annually published JCU International Study Guide which is available to order via Ascent One (further details are provided on page 20 of this guide).

CREDIT FOR PREVIOUS STUDIES

If an applicant has completed subjects at another institution, or as part of a different degree at JCU, they may be able to transfer credit to their new course. Further information is available via our [website](#).

APPLICATION CLOSING DATES

We recommend you apply for undergraduate and postgraduate courses as early as possible. Please note, many courses have specific application due dates, so please [check the website](#) for the most up-to-date information on application dates.

Simplified Student Visa Framework (SSVF) and the admissions process

JCU expects that its agents will undertake assessments of prospective students to determine whether they meet the Genuine Temporary Entrant (GTE) criteria for an Australian student visa and that the student will have sufficient financial capacity to meet their costs of studying and living in Australia. Further information about the GTE criteria can be found on the Home Affairs website.

Agents in some markets will be required to sign an Agent Declaration confirming that they have undertaken a GTE assessment of the student, and that, in the agent's opinion, the student does meet the GTE criteria. The Declaration must be uploaded into Studylink as part of the student's application. Your JCU Relationship Manager will advise you whether you are required to sign the Declaration and provide you with relevant training.

The University regularly reviews its visa refusals and will provide feedback to Agents where appropriate. In the event of an unacceptably high rate of refusals from an Agent, the University may terminate the agency agreement.

USEFUL RESOURCES:

[Department of Home Affairs - Genuine temporary entrant requirement](#)

Marketing and Communications

We value the work our agents do to promote JCU to prospective students around the world.

In order to help you promote our University, the JCU International Marketing and Communications Team can support you with a range of resources.

MARKETING COLLATERAL

You can request hard copies of our annual International Study Guide for your office via AscentOne. Please contact us if you would like any other JCU promotional items such as PowerPoint presentations, images, videos, student profiles. We are happy to help you.

USEFUL RESOURCES:

www.jcu.edu.au/international

www.jcu.edu.au/publications

www.ascentone.com

Social Media

JCU is active on social media. We encourage you to like, follow, and share content from the following platforms. Please share any marketing ideas with us as we would love to share any content where appropriate.

OUR SOCIAL MEDIA ACCOUNTS:

Twitter [@jcu](#)

Facebook [@james.cook.university.international](#)

Instagram [@jamescookuniversity](#)

TikTok [@jamescookuni](#)

WeChat



International Student Stories on YouTube via [@jamescookuniversity](#)

Remember to always include the JCU CRICOS Provider Code 00117] in any marketing materials relating to James Cook University.

Keeping in touch

NEWS AND UPDATES

All agents receive an electronic copy of the James Cook University Partner Newsletter, which is sent every 4-8 weeks.

VISITING JCU

If you or a student you are working with is visiting Australia and would like to visit a JCU campus, please get in touch with us – we would love to show you around!

Contacts

Your primary contact will be your country's Recruitment Manager. You will also work closely with staff from the JCU International Admissions Team. We have provided key contacts below.

General agent enquiries agents@jcu.edu.au

International admissions enquiries internationaladmissions@jcu.edu.au

Commission submissions and enquiries agentcommission@jcu.edu.au

Compliance enquiries jcicompliance@jcu.edu.au



“A highlight of my time at JCU was O-week. We had ‘Welcome Sessions’ and the mentors were great. They showed us around the campus, and it was easy to get close to all the other international students. I like that Townsville is a big city, but not huge. You can go everywhere easily - I like to go to the Strand on weekends. I also like that the campus is close to everything. Townsville is a great city to be educated in.”

Katarina Edlund
JONKOPING UNIVERSITY, SWEDEN

Information in this guide is current as at October 2022. Prior to planning any study at JCU, future students should visit jcu.edu.au/international for up to date course information.

ESOS compliance
The provision of education services to international students by Australian education institutions is governed by the Education Services for Overseas Students Act 2000 (ESOS) and the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students 2017. The ESOS Act and the Standards are designed to protect the interest of students coming to Australia on student visas. The legislation aims to protect and enhance Australia's reputation for quality education and to provide tuition protection and support the integrity of the student visa program.

Privacy
JCU complies with Australian and Queensland privacy laws and guidelines jcu.edu.au/right-to-information-and-privacy